Basic FAQ's on the RDC-1

- **How does the RDC-1 and the RDC-2 differ from each other?**
    - The RDC-1 can use AIMS Flash memory or SRAM cards where the RDC-2 uses ATA cards.
    - The RDC-1 uses NiCad rechargeable batteries, the RDC-2 uses AA batteries.
    - In 35mm terms the RDC-1 has a 50-150mm zoom lens whereas the RDC-2 has a 35/55 dual lens.
    - Both cameras can be used as close as one centimeter, however, the RDC-2 macro is autofocus.
    - The RDC-1 can record and playback full motion video.
    - The RDC-1 can transmit data not only to a computer but over phone lines as well. The RDC-2 can only transmit via computer.
- **What do I need to view images immediately?** With the Ricoh RDC-1 Digital Camera you would need the DM-1 monitor. Another option would be to use your playback adapter along with your AV cable
- **Can I used any of my RDC-1 accessories with my RDC-2 Digital Camera?** The AIMS flash memory card can be used with the RDC-2, but all other accessories cannot. You cannot use the ATA card from the RDC-2 in the RDC-1.
- **What kind of memory cards can be used with Ricoh's Digital cameras?** The RDC-1 can use AIMS flash memory cards or SRAM cards (Type 1, PCMCIA 2.1, JEIDA 4.2 Standard).
- **What is wrong when I try to use "Document Mode" on the RDC-1 and cannot focus?** Ensure that the camera lens is in the wide mode. In other words, make sure that you have "zoomed" all the way back.
- **How can I extend the battery life of my camera?** Battery life of the camera depends on how much you used the zoom, flash etc. The camera is capable of pulling battery power off of the DM-1 monitor when it is in the off position as well as the playback adapter. If you loose battery power with the RDC-1 while using the monitor, turn off both the camera and monitor. Then turn the camera back on. The camera will pull battery power from the DM-1 monitor.
- **Does the RDC-1 have on-board memory?** No, the camera must be used with a flash memory card such as AIMS or SRAM, type 1, PCMCIA 2.1, JEIDA 4.2 Standard.
- **How do I format my card with my Ricoh Digital camera?** With the RDC-1, insert the card into your camera, while in the play mode, hold down the *flash/erase* button and the *date* button. Once **FO** appears in the display, release the flash erase button (continue to hold the date button) and press the shutter release button. **FO** will begin to blink. When 0 appears in the display, the card in initialized.
- **My RDC-1 does not "beep" anymore. How can I fix it?** Turn the camera onto *Record* and hold the *Time* button down for five seconds.
- **When looking through the viewfinder, the images is blurry?** Ensure that diopter is adjusted until you can see your image clearly. In order to do this, move the diopter adjustment knob up or down until the auto focus lines as seen through the viewfinder are clear.
- **What is the best way to clean my monitor?** The best way to clean the monitor of the camera is with scotch tape. Take a piece of scotch tape, put it on the LCD of the monitor and pull off. Repeat as needed.
- **What is Ricoh's web page address?** Our internet address is www.ricohcpg.com
- **How do I reach Ricoh for support on digital cameras?** You can reach us at 702-352-1600, fax us at 702-352-1615 or email at tech_support@ricohcpg.com.
- **What if my Ricoh digital camera needs service?** Please send the camera along with you receipt and a note as to why you need service to: Ricoh Digital Camera Service
        475 Lillard Drive
        Sparks, NV 89434

Computer FAQ's

- **When uploading to my laptop computer with my RDC-1, what does it mean when I get the message "Cannot transfer DSC movie, file too large"?** First of all, ensure that you are not trying to transfer a video or continuous shooting images. These types of images can only be transferred via a PC card reader. On laptop type computers, you may get this message when trying to upload a still image. In order to transfer the images successfully, bring down the speed being used to transfer the images.
- **With the RDC-1, how do I install the drivers needed for Windows 95?** Insert your PC Card from you camera into the PC card slot of your computer. Windows 95 will detect new hardware. Click on "have disk" and insert the Windows 95 drivers in to your floppy drive. Instruct the computer to go to your floppy to obtain the drivers.
- **Is the software for the RDC-1 compatible with all operating systems for Macintosh?** No, our software is not compatible with OS 7.5.2. If you have this system, please look into upgrading to 7.5.3 or 7.5.5. The software is also compatible with OS 7.5.1 or 7.5.
- **What card readers does Ricoh recommend for my PC?** Ricoh recommends either Eiger or Adaptec.
- **Can the Ricoh Digital Cameras be controlled by a computer?** No, you can use the camera to upload information to your computer, however, the computer cannot control the camera.
- **What file format is loaded into the computer by the RDC-1 Digital Camera?** The format used by the camera is a Ricoh compressed JPEG. Once loaded into your computer, you will see the extension of .j6i. Within the Ricoh software, you will then be able to convert the image to either BITMAP, TIFF, JPEG, AVI and WAVE.
- **How large are the files?** With the RDC-1 an image taken in the economy mode with be about 48K. An image taken in the normal mode will be approximately 96K.