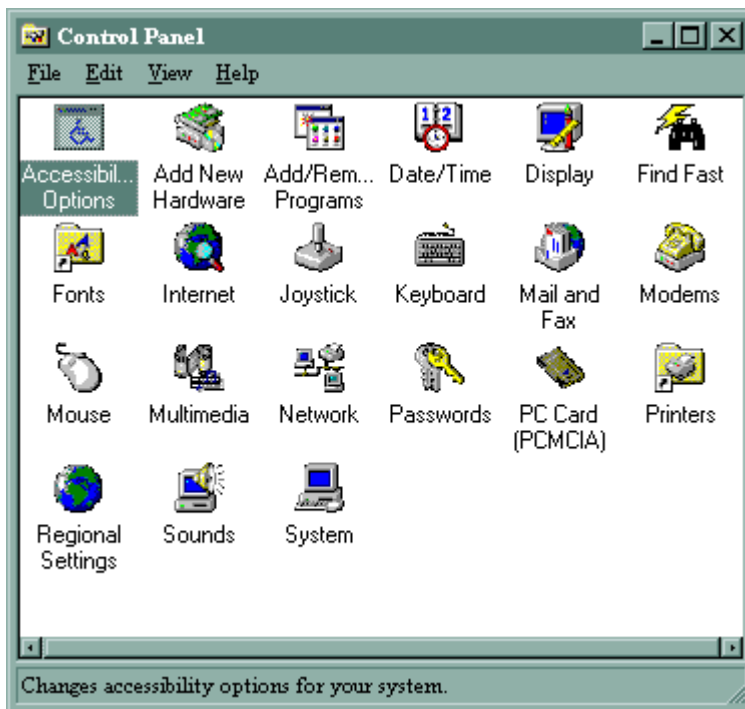




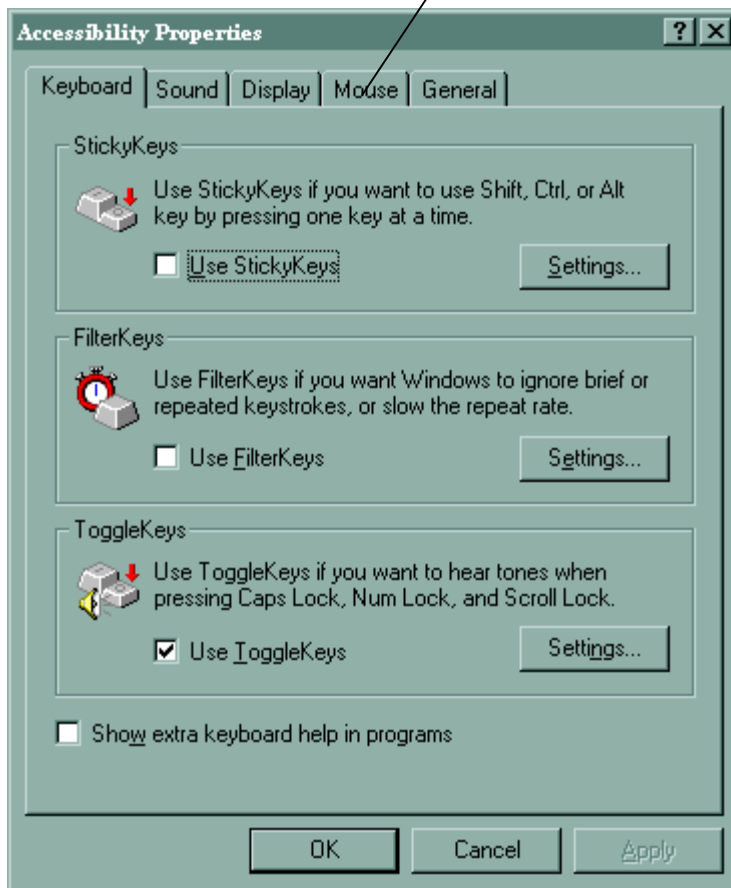
Mouse/Camera Serial Cable Conflict

For individuals with only one serial connector on their computer currently being used by the mouse, but needs that connector to connect the RDC-2 camera. These people are receiving an error message that they “cannot connect to camera” for downloading or uploading to the camera. The following will allow you to use the arrows keys on the numeric keypad to control their mouse, thus allowing them to connect the camera to the computer.

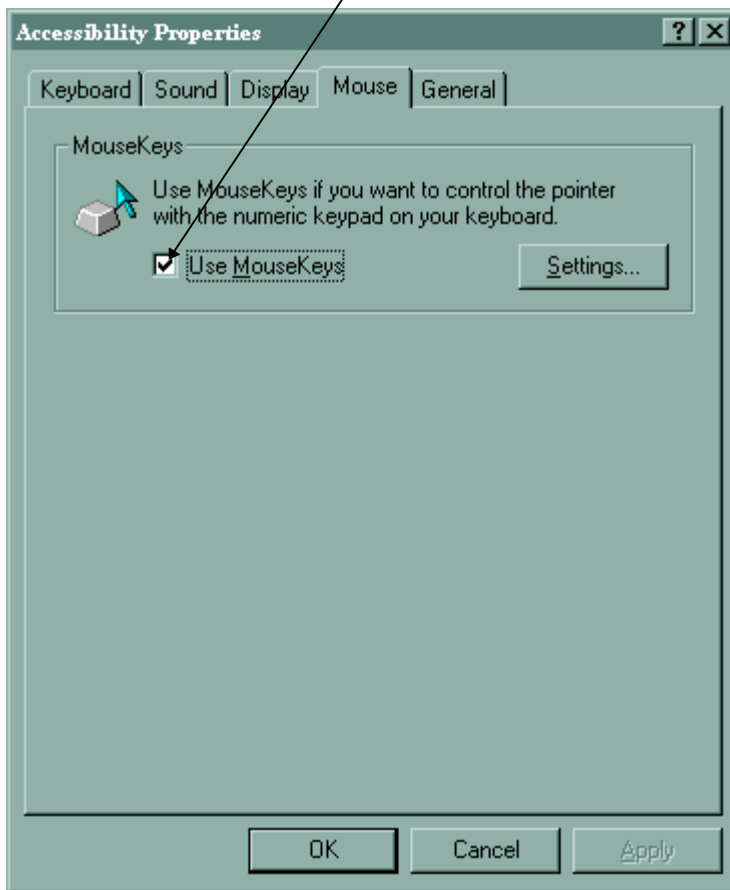
Go into the Control Panel and select Accessibility Options.



From this screen, bring up the MOUSE selection and



click the “USE MOUSEKEY” and click “APPLY” and then exit all the folders currently open.



Then from here, connect the serial cable for the camera into the connector the mouse was using and hold down the “Ctrl”, “Alt”, “Delete” keys twice to do a warm boot of the computer. The computer will note on start up that a mouse was not detected - click “OK”. Once in Windows you should be able to control the mouse cursor using the arrow keys on the numeric keypad to get to the folders and areas needed. To select the items once the cursor is pointing to it, press the [+] key on the numeric keypad as if it was the button on the mouse.

Once in PhotoStudio, you can use the normal shortcut keys to pull down the file menus, etc. After selecting the Download from Ricoh Camera option, you will be prompted to choose which images you want to copy. Use the arrow keys on the numeric keypad to scroll and the click on any small selection boxes as necessary. After this step the downloading procedure should progress as usual. To return to using the mouse after completing your transfers, close the application and replug your mouse into the correct port and do another “warm boot” to your computer.

Some notes for using the arrow keys for your mouse, you can hold down the “Ctrl” key and the appropriate arrow key to move quickly across your screen and then use just the arrow keys to slowly move to your destination.

If you have any questions about how to complete this, please contact a Software Support Administrator at 702-352-1600 or email us at tech_support@ricohcpg.com.